

Lifecycle Management Service



Key Benefits


- **Confidence in your control system:** Engaging with Emerson to support system maintenance delivers stakeholders the maximum value out of your system objectives.
- **Targeted maintenance objectives:** Emerson's systems reliability and lifecycle consultants work with your stakeholders to develop a program aligned with your business outcomes to deliver value through people, processes, and technology. Lifecycle planning, support, and execution process provides a stronger return on system investment.

Introduction


Lifecycle Management Service enables development, implementation, and preservation of your lifecycle strategy, linking the appropriate people, processes, and technology to drive improvements and value outcomes in program execution. Available as a locally delivered service or from Emerson Factory as an enterprise level activity, Lifecycle Management Service ensures that the program is planned, implemented, and executed with the appropriate visibility and system scope to best suit your lifecycle needs.

Features


This service is responsible to deliver the following:




Creating and monitoring the execution of your lifecycle strategy
 Emerson’s Lifecycle Management Service utilizes best-practice recommendations to develop and manage a lifecycle plan for each site covered under the service. This plan allows you to develop a budget horizon aligned with the term of the service, budgeting for capital planning purposes to stay ahead of future spending expectations that deliver business outcomes. The Lifecycle plan includes product support status and upgrade recommendations for both DeltaV software and hardware needs. Emerson collaborates on this living document to ensure it matches business needs, while delivering its objectives.




Owning, driving, and reporting on program execution
 Lifecycle Management Service owns, drives, and reports on program execution and collaborates with designated personnel as needed. This team works together to ensure program activities occur as expected and to effectively communicate information between stakeholders. To facilitate the reporting process, the team coordinates to acquire data needed for calculating and reporting program specific Key Performance Indicators (KPIs). The KPI report is published with a regular cadence, displaying the trends for the purposes of monitoring successes and identifying areas requiring attention.



Scheduling and executing regular management-level, program review meetings
 Lifecycle Management Service includes up to four regularly scheduled management level program review meetings each year to ensure the program is performing at the required level and that appropriate actions are being driven to deliver objectives. These meetings are usually attended by management-level program stakeholders and conducted by the person assigned to deliver the Lifecycle Management Service. The actual agenda and audience are agreed to and tailored for each session, as needed.



Creating and utilizing standardized program governance
 Lifecycle Management Service utilizes best practice processes to facilitate the execution and monitoring of the program. These processes include the problem escalation procedure designed to resolve issues that may arise as part of program activities. These items are communicated to operational and management personnel on a priority basis, dependent upon severity.



Identifying areas for Improvement
 As part of standard service execution, Emerson’s Lifecycle Management Service reviews and suggests areas for program improvement. Whether these are the result of a formalized lessons learned activity or through analysis of program objectives and outcomes by Emersons expert personnel, the Lifecycle Management Service is responsible for continually analyzing the program’s performance and identifying areas that can be improved upon to achieve even more favorable results as the program matures.

Ordering Information

Contact your local Emerson office.

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